## BETMAR OWNERS, INC.

## A 55+ Older Community **Operating Policy and Procedure** 130

### **BETMAR WEBSITE POLICY**

Effective Date: 5-18-17 Last Revision: 11-16-2023

Version 130.2

**SCOPE:** The Website is a digital tool created to benefit the flow of information to and from Betmar Owners, Inc., and Betmar Resident Lot owners. This policy applies to Betmar Owners, Inc., any Sub-organization (club), the designated Webmaster, and all members in good standing with the corporation.

**PURPOSE:** This purpose of this policy is to outline the creation, confidentiality, Webmaster responsibilities and the who, what and how of submission to the website.

#### **POLICY:**

- 1. The website will be created for and registered to Betmar Owners, Inc.
- 2. The Webmaster is designated as person of contact (POC) for both the Uniform Resource Locator (URL) and the company used for the web domain (HostGator).
- 3. Betmar.org is the only official Betmar Owners, Inc. website.
- 4. Betmar Owners, Inc. shall bear the cost of obtaining and maintaining the domain name, on-going hosting, and liability insurance.
- 5. The monthly bulletin is the only authorized publication for non-board approved advertising. (Exception is "For Rent" listings)

## **PROCEDURE:**

- 1. The Webmaster serves as the POC for the website's organization.
- 2. The official email address for the webmaster is: Webmaster@Betmar.org.
- 3. Betmar.org is a public domain therefore the Webmaster will **not** display for public access:
  - a. Betmar Owners, Inc., or Betmar Acres Club, Inc.
    - i. Financial reports

- ii. Legal information
- iii. Meeting minutes
- b. Reports of resident deaths or travel plans.
- c. Any personal resident information.
- 4. Published event contact information is allowed if the individual authorizes such.
- 5. Sub-organizations may post meeting minutes within the link for their club; however, legal, or financial information shall remain private and accessible via emails from the Webmaster with an imbedded link to the files.
- 6. The Webmaster will:
  - a. Assure all emails presented for dissemination to the membership meet FCC CAN-SPAM ACT criteria whereby the webmaster signature block is included in all emails.
  - b. Distribute, via email notices, confidential information described above to approved members with a link to the document.
  - c. Guarantee the <u>confidential</u> email linked data is deleted after the viewing period dictated by the submitter.
  - d. Pay required fees and submit an invoice to Betmar Owners, Inc. for reimbursement.
  - e. Train Communications personnel as to Bulletin and Calendar design and submissions.
  - f. Assure Back-up, and security and SSL (Secure Socket Layer) are provided by the web host and permanently remain in place.
  - g. Establish password protected links on the website and assure the password is periodically changed, and the membership notified.
- 7. The following organizations/members may submit to the Webmaster:
  - a. Any official Betmar Owners, Inc., Betmar Acres Club, Inc., Suborganization (Club), office or activity representative may submit requests for appropriate action.
  - b. The Webmaster will forward any questionable requests to the Betmar Owners, Inc. Communications Councilor for guidance prior to posting or emailing to the membership.
  - c. Communications may deny submissions.

- d. If the denial is challenged, Betmar Owners Inc. Board of Directors has final approving, denial authority.
- 8. The following content may be submitted:
  - a. Requests for:
    - i. Betmar Club Page updates, changes, additions, or redesign.
    - ii. Posting on the Electronic Bulletin Board
    - iii. Community emails to members.
    - iv. Coffee news submitted via activities@betmar.org
    - v. Betmar Clubs and Activities announcements
  - b. Photos other than Classified ads can only be submitted by individuals trained in formatting.
    - i. The maximum photo file size is 200K.
    - ii. Betmar Photographers are the best resource for taking photos and formatting. Contact them directly to schedule photo ops.
- 9. Submission guidelines to follow:
  - a. Requests for an email to be sent out to the membership must be sent to Webmaster@betmar.org, stating it is an EMAIL for "Owners only", include exact wording of what is to be sent out and include a signature block with a minimum of:
    - i. Name
    - ii. Position/Title
    - iii. Email and phone number are optional

Mickey Mouse Golf Club Secretary 813 123-4567 mickeymouse@hotmail.com

b. The site also provides weblinks to contact the Webmaster, Activities, Communications and Calendar persons directly.

		REVISION	DESCRIPTION	
VERSION	APPROVED	DATE	OF CHANGE	AUTHOR
	Owners			
	Board of			
130	Directors	5-18-2017		unknown
	Owners			
	Board of		Replaces policy	P & P
130.1	Directors	4-20-23	130	committee
	Owners			
	Board of		Advertising in	P & P
130-2	Directors.	11-16-23	Bulletin only	committee

# 130.2 Approved

Policy and Procedure Chairperson:	Date:
President Betmar Owners Inc.	Date:
Three (3) Year Policy and Procedure Committee F	Review Date: 2026
Signed:	
Three (3) Year Policy and Procedure Committee F	Review Date: 2029
Signed	